

INTERNATIONAL QUALITY & PRODUCTIVITY CONVENTION 2012



Quality & Productivity Improvement Towards Cooperation in the Global Market

Lombok Raya Hotel, Mataram Indonesia

Nov 27 – 30, 2012

Organized by :



WAHANA KENDALI MUTU



INDONESIAN QUALITY & PRODUCTIVITY
MANAGEMENT ASSOCIATION

Supported by :



DEPARTMENT OF
MANPOWER
& TRANSMIGRATION OF
REPUBLIC OF INDONESIA



ASIAN
PRODUCTIVITY
ORGANIZATION



DEPARTMENT OF
INDUSTRY OF
REPUBLIC OF INDONESIA

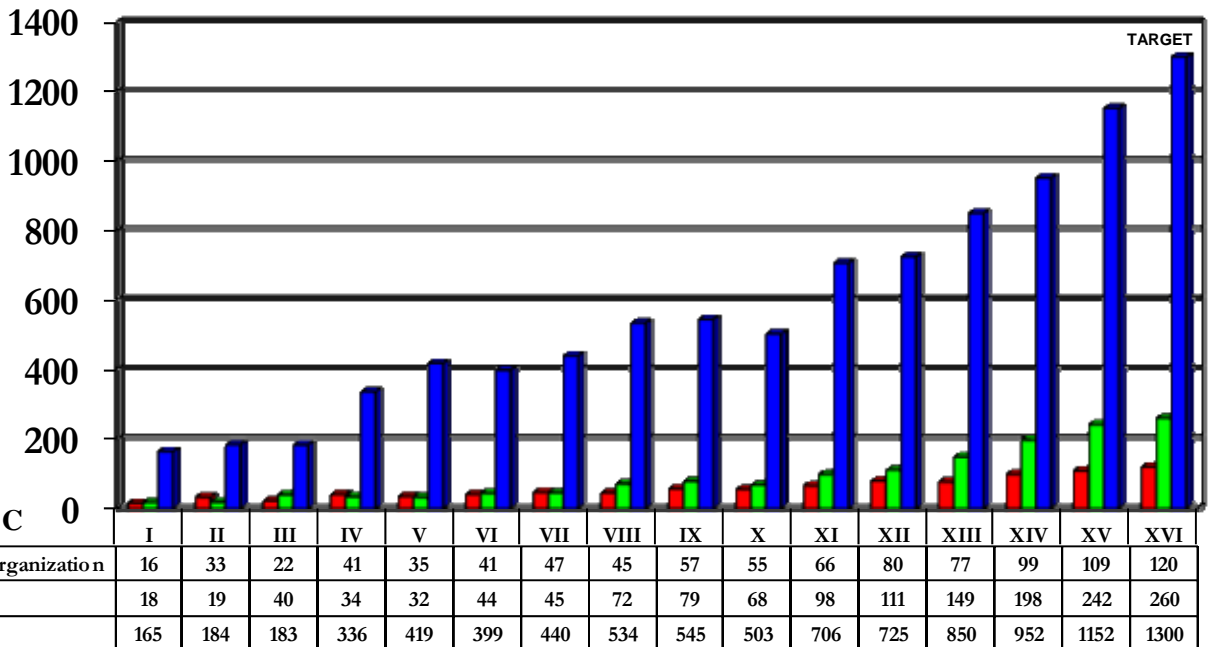
National Quality and Productivity Convention

NQPC

TIME

PLACE

1. NQPC I	November 25 – 27,1997	Pekan Raya Kemayoran, Jakarta
2. NQPC II	December 8 - 10,1998	Wisata Hotel, Jakarta
3. NQPC III	December 1 - 3,1999	Savoy Homann Hotel, Bandung
4. NQPC IV	November 8 -10,2000	Sheraton Hotel, Surabaya
5. NQPC V	Oct 30 – Nov 02, 2001	Sahid Raya Kuta Hotel, Bali
6. NQPC VI	Oktober 22 -25, 2002	Sheraton Hotel, Surabaya
7. NQPC VII	October 7 – 10, 2003	Patra Jasa Hotel, Semarang
8. NQPC VIII	December 7 – 10, 2004	Horison Hotel, Bandung
9. NQPC IX	December 5 – 9, 2005	Sanur Paradise Plaza Hotel, Bali
10. NQPC X	Nov 28 – Dec 2, 2006	Inna Garuda Hotel, Yogyakarta
11. NQPC XI	November 26 – 30, 2007	Patra Jasa Hotel, Semarang
12. NQPC XII	December 1 – 5, 2008	Sanur Paradise Plaza Hotel, Bali
13. NQPC XIII	Nov 30 – Dec 4, 2009	Horison Hotel, Bandung
14. NQPC XIV	November 22 - 25, 2010	Harmony One Convention Hotel, Batam
15. NQPC XV	Nov 29 – Dec 2, 2011	Clarion Hotel , Makassar Celebes
16. NQPC XVI	November 27 – 30 ,2012	Lombok Raya Hotel , Mataram Lombok



INVITATION

It is our great pleasure to hold the International Quality & Productivity Convention (IQPC) which will take place in Lombok Raya Hotel-Lombok Island, Indonesia from November 27th to November 30th, 2012. It will be an excellent event where delegates from many countries can share experience and learn from each other. The Convention is for Quality & Productivity Experts, Quality & Productivity Practitioners, Facilitators and Instructors. It will be conducted in Mataram, a beautiful city located in Lombok Island, West Nusa Tenggara Province, a nice place to visit for visitors from all around the World.

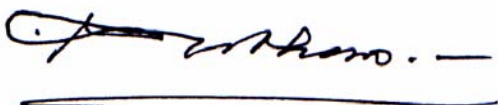
The Convention will deal an emerging issue of People Empowerment where the participants can solve the problems and develop teamwork and analytical skill. It will be a fruitful event in Mataram Lombok where delegates from all over the world will come and join the convention, International Expertise who will make presentation in Quality & Productivity Improvement and also case studies. It will be a good opportunity for the participants to enhance knowledge & skill and understand the latest information about Quality & Productivity Improvement and Innovation. The International Quality & Productivity Convention will be supported by APO (Asian Productivity Organization), Ministry of Manpower and Transmigration and Ministry of Industry of Republic of Indonesia.

The Lombok Island is located in West Nusa Tenggara Province, marks as an area of transition between the Flora and Fauna of eastern and western Indonesia, first recorded by the British Naturalist Alfred Russel Wallace in 19th century.

Lombok Island has total area 1,825 square miles with population 3.16 million people mostly Muslim Sasaks as majority and Hindu Balinese as minority. Lombok Island is always compared to the older sister of successful **BALI**, which is just a few hour boat ride away. There is no direct flight from your country to Lombok Island, it is only 1 hour and 30 minute flight from Jakarta International Airport to Mataram Lombok.

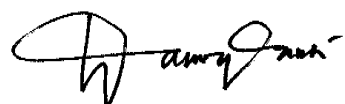
You are warmly invited to participate in NQPC XVI & IQPC in Mataram, Lombok from November 27 to November 30, 2012. Looking forward to meeting you in Lombok, an island waiting to be discovered. Thank you very much!

Best Regards



Mr. Suwahono

Chairman of the Steering
Committee



Mrs. Damayanti

Chairman of the Organizing
Committee

GENERAL INFORMATION

The host organizations are **WAHANA KENDALI MUTU (WKM)** – A Professional Management Consultant, and **INDONESIAN QUALITY & PRODUCTIVITY MANAGEMENT ASSOCIATION (IQPMA)** / A non Profit Organization. The founders of IQPMA are Practitioners in Quality & Productivity Improvement in cooperation with private Companies and State Owned Companies in Indonesia.

We regularly organize annual National Quality and Productivity Convention (NQPC) in Indonesia where the participants can share knowledge and skill in Quality & Productivity Improvement and INNOVATION since 1997. The latest event 15th NQPC and IQPC was conducted in Makassar, Indonesia in November 2011 and it was attended by more than 1150 participants from State Owned Companies, Private Companies and Native Speakers from Singapore.

The 16th National Quality and Productivity Convention (NQPC) and International Quality and Productivity Convention (IQPC) is planned to improve WorldWide cooperation in the era of globalization in order to broaden network and accelerate the Quality and Productivity movement.

The theme of the Convention is **Quality & Productivity Improvement towards Cooperation in the Global Market** .

NQPC & IQPC MISSION

To create opportunity for Private Companies, State Owned Companies, Governmental Institutions and Universities to demonstrate and share their success and experience in Quality & Productivity Improvement and Innovation.

OBJECTIVES

- ❖ To promote the results of Creativity and Innovation of the Organizations.
- ❖ To broaden the horizon and improve initiative and creativity of the participants.
- ❖ To get the new knowledge and skill regarding with Quality & Productivity Improvement and Innovation from participants and experts.
- ❖ To build up the cooperation and collaboration between participants and organizations.

CONVENTION PROGRAM

NATIONAL QUALITY & PRODUCTIVITY CONVENTION (NQPC)

AND

INTERNATIONAL QUALITY & PRODUCTIVITY CONVENTION (IQPC)

A. *Management Forum*

The Management Forum will be conducted on Thursday in Nov 29, 2012 at 08.00-16.00 hours. The presentation will be conducted in English and Indonesian Language respectively by International and Indonesian Speakers as Consultants and practitioners in Total Quality Management .

The participants should be Directors, General Managers , Managers who will share experience in Quality & Productivity Improvement and Innovation.

The Topic of discussion:

1. Quality & Productivity Improvement Projects
2. Quality Assessment and Award
3. Promotion of Quality & Productivity Movement (Small, Medium and Large Size Enterprises)
4. Total Quality Management in Education
5. New Concept Model, Criteria System in Developing Quality & Productivity (Six Sigma, Balance Score Card, TIQM, MBC, EQA, etc.)
6. Integrated Management System ISO 9001 : 2000, 14001 : 2004 & OHSAS 18001
7. Global Warming & Climate Change.

B. *Facilitator Forum*

The Facilitator Forum will be conducted on Tuesday in Nov 27, 2012 at 14.00-17.00. The participants should be Facilitators and QCC leaders with experience in the implementation of Quality & Productivity Improvement and Innovation.

C. Exhibition & Competition

The Exhibition and the Competition will be delivered in several streams on Wednesday in Nov 28, 2012 at 08.00 – 17.00. The Time Table will be distributed to all registered delegates prior to convention.

Speakers :

QCC (Quality Control Circle),
SS (Suggestion System) & SSG (Suggestion System Group)
5S (Seiri, Seiton, Seisho, Seiketsu, Shitsuke), QCP (Quality Control Project)
QWG (Quality Work Group), SGA (Small Group Activity), CL (Circle Leader),
Six Sigma, etc.

Essential Information

Official Language : English and Indonesia
Optional Tour : Senggigi Beach and Mount Rinjani
Call For Papers : The Papers for presentation should be submitted before October 29,2012.

The Topic should focus on :

1. Quality and Productivity Improvement Projects
2. Continuous Quality & Productivity Improvement

Abstract & final paper :

The Abstract should contain not more than 250 words written in English, should be submitted to the Organizing Committee by September 28, 2012. The Organizing Committee will notify if the paper is accepted or rejected by Oct 12,2012. The final papers, written in English, should be submitted to the Organizing Committee by October 29, 2012.

Call for Papers

Directors, General Managers, Managers, Quality & Productivity Practitioners, Facilitators and Quality Circle Members are cordially invited to submit papers for presentation.

Themes of Papers for Management Forum, Facilitator Forum, Exhibition and Competition :

1. Total & Integrated Quality Management
2. Productivity Improvement
3. Quality Control Circle & Quality Work Group activities
4. Quality Control Project (QCP)
5. Suggestion System (SS)
6. Quality Management Tools and Methods
7. Six Sigma Implementation
8. 5S I (Seiri, Seiton, Seisho, Seiketsu, Shitsuke)
9. 5S II (Science, Stand-by, Smile, Service, Sales)
10. ISO 9000, ISO 14000, ISO 18000, OHSAS etc.
11. HRD in Quality Management
12. Implementation of Quality Management in Small , Medium and Large size Enterprises
13. Implementation of Quality Management in Education & Non Profit Organization
14. Business Excellence through Quality
15. Quality Assessment and Award
16. Supply Chain Management
17. Customer Satisfaction
18. Resource Management
19. Knowledge Management.

NQPC XVI AND IQPC SCHEDULE

DAY	TIME	SCHEDULE
Tuesday Nov 27, 2012	08.00 - 17.00	Registration, Opening Ceremony, Keynote Speaker, Facilitator Forum and Technical Meeting
Wednesday Nov 28, 2012	08.00 - 17.00	Competition and Exhibition
Thursday Nov 29, 2012	08.00 - 17.00	Competition, Exhibition, Interview, Management Forum and Quality Entertainment
Friday Nov 30, 2012	08.00 - 17.00 18.00 - 22.00	Industrial Visit & Tour Final Announcement of Winners & Closing Ceremony



VENUE

LOMBOK RAYA HOTEL

Tuesday – Friday in November 27 -30 , 2012

The Lombok Raya Hotel is located in **Mataram**, Lombok Island in West Nusa Tenggara Province. It's one of the famous tourism objects in Indonesia, well known for its traditional cultures and handicrafts. The Senggigi Beach and Mount Rinjani in Lombok Island are the beautiful places. The additional information : there is no direct flight from your country to Mataram Lombok, you need to transit in Soekarno Hatta Airport in Jakarta or Ngurah Rai Airport in Bali. It will take 1 hour and 30 minute flight from Jakarta to Mataram and 15 minute flight from Bali to Mataram.

THE HOTEL ACCOMODATION

Special hotel rates can be obtained by booking through the 16th NQPC Secretariat. To reserve the hotel room, please fill in the registration form and return it with corresponding one night deposit to secretariat. Any reservation indicates your hotel preference in the registration form and the organizer will make the reservation for you.

The Lombok Raya Hotel room rate :

Superior	: Rp 650,000.-
Deluxe	: Rp 750,000.-
Junior Suite	: Rp 1,600,000.-

Note : 1. Service Charge, Tax and Breakfast are included.

2. Today's rate US\$ = Rp 9,000.-

The rate is subjected to change without prior notice.

Reservation : Telephone 62370-632305

ALTERNATIVE HOTELS :

1. Ombak Sunset Hotel	5 Star	Rate : Rp 1,062,000/night
2. Holiday Resort Lombok	4 Star	Rate : Rp 600,000/night
3. Villa Karang Hotel	3 Star	Rate : Rp 560,000 /night

CONTRIBUTION

No.	ITEM	DATE	US \$ / person			
			<i>Until Oct 10 2012</i>		<i>After Oct 10 2012</i>	
			Speaker	Participant	Speaker	Participant
1	Convention Package	Nov 27 - 30, 2012	500.00	600.00	530.00	630.00

Each convention package included :

1. Four day Convention in the NQPC XV & IQPC.
2. Convention Kits ,Souvenir and T -shirt.
3. Lunch & Coffee Break
4. Farewell Dinner
5. Industrial Visit & Tour
6. Certificates

PAYMENT OF REGISTRATION

The registration fee should be paid in US\$ in full amount by bank transfer to the Secretariat bank account as follows A/C
Name : WAHANA KENDALI MUTU

A/C Number : 145-454733 **US\$ account**

Bank : BNI Branch Jakarta Selatan Arteri Pondok Indah – Jakarta, Indonesia

Swift code : BNINIDJAXX

The receipt of payment should be sent to the secretariat by

Email: : wkm_indonesia@yahoo.com or fax: 6221-7203350.

Changes and Cancellation

All changes and cancellation must be submitted in writing either by email or fax prior to convention. In the event of cancellation, refund of remittance will be processed after the convention according to the following guideline:

Cancellation	Until Nov 1, 2012	After Nov 1, 2012
Registration Fee	Refund 70%	No Refund



WELCOME TO :

IQPC 2012 & NQPC XVI



For further Information :

Committee Secretariat NQPC XVI & IQPC 2012



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